



Your Personalised
Journey



Your Guide to the Efficient Building Process

From the moment you visit one of our display homes, to navigating the finance options, choosing the right home and land package and adding your personal style, our team is with you every step of the way.

Our dedicated customer service and building teams partner with you to keep you informed and confident throughout the building process

Helpful Tips

Think about your family and lifestyle needs now and into the future, our experienced sales team can help you navigate the options.

It's all about the Journey

Discovery

Explore our Designs

Immerse yourself in the process of building as you explore our designs, understand your needs, wants and features to create your dream home!

Confirm Your finance

Our preferred finance provider will give you a sound understanding of what you are able to spend and confirm your budget. Giving you a guided understanding of where your finance is at.

Pre Building Steps

Choose Your Selections and Features

This stage is where you decide on the features that bring your dream home together, finalise your initial design concept, and select your façade, it is from here you may choose to tailor the dwelling with a personalised touch.

Begin Your Personalised Process

Start your journey by finalising your Initial Sales receipt with your Sales Consultant for a one off preliminary site plan, home design sketch and list of itemised changes with their associated costs. This process will provide you with an accurate price and timeline of building designs with a personalised structure.

What to expect

Once your plan and pricing has been confirmed, you will have security around your budget and desired design. The timeframe of your build will be communicated in accordance with relevant design guidelines and build regions.

Sales Completion Approval

Secure your guaranteed site start and sales accept is where plan is signed off, all relevant documentation is collated and home now is ready to enter the build journey.

Start your journey by finalising your Initial Sales receipt with your Sales Consultant.

The personalised journey has been created to ensure your family achieve their new home dream tailored to add a personal touch you wont find anywhere else!

Pre-building Steps

Week 1

Introduction

Your Customer Support Co-ordinator will make contact to introduce you to the journey ahead. Your Customer Support Co-ordinator will partner with you from start to finish and is your main contact for all enquiries.

Week 6

Contract

We will provide a tailored domestic building contract to include all of your home inclusions with no hidden extra's, giving you security moving into the construction journey. Book in contract appointment Mon- Friday 9-5pm with your customer care coordinator.

Week 3

Aspire Gallery Appointment

Get up close with our expansive collection of colours at our aspire gallery. Select your colour theme, facade options and finalise the look and feel of your home! Book in colour appointment Mon- Friday 9-5pm with our colour consultant.

Week 8

Finance Confirmation

Your customer support coordinator will assist you in confirming your finance, just provide us with your unconditional finance documentation from your preferred lender.

Start building in 8 Weeks once Land is titled

Land Ownership

This is an important step in your journey to prepare before your site start, provide our team with confirmation of land settlement and ownership.

Permit Approval and Site Preparation

Apply for approvals and relevant permits. Make sure your land is clear of rubbish, long grass and trees, as well as your survey pegs are in place.

Construction Journey

Meet your Site Team

Your customer service team will schedule your pre site meeting with your site supervisor. Attending this meeting will give you clarity on your construction journey ahead!

Foundation

The build will kick off with your foundations, our team will pour your slab and install any underground services. Meet your site supervisor to walk on your new slab - Once its dry of course!

Your first progress payment is due

Frame

Your home is starting to take shape with a wall frame and roof trusses.

Your second progress payment is due

Roof Cover

Roof cover is now complete. This also includes window installation, plumbing rough in and wall wrap (sisilation).

Your third progress payment is due

Lock up

Brickwork and roofing is completed along with the start of the plumbing and electrical work. Your home is now secure, your site supervisor will take you through to show you around!

Your fourth progress payment is due

Fixing

Plastering, stairs, kitchen cabinetry and vanities are installed - your dream home really starts to take shape at this stage. Follow up with your site supervisor for any updates and tour the home.

Your fifth progress payment is due

Quality Assurance

A 100% Independent Building inspector will inspect, reinspect and present a certificate to you prior to completion. Our commitment to quality, and thorough review process, gives you the assurance that your new home is built to the high standard we promise and stand by.

Practical Completion

Paint, tiles and bathroom fixtures are completed and the final plumbing heating and electrical fitting are installed.

**Your home is almost Ready!
Organise your pillow!**

Time to Enjoy

Final Inspection

The most exciting step of all - organise a final inspection on your completed home! Attend your handover appointment to receive your keys and finalise settlement

Your sixth and final progress payment is due

Warranty

As you start to settle in, note any maintenance concerns to raise at your inspection, we care, and want to ensure any issues are handled by our team.

Congratulations on your new home!

At Harmac homes, everything we do is defined by doing things The Harmac Way.

This is an all encompassing approach to our process, our homes and the Harmac Homes family that is typified by quality, respect and ongoing excellence. We are committed to providing you with the canvas to build your new home, and your new life, with a personal touch you wont find anywhere else.

We are proud of our commitment to quality and look forward to sharing the joy with you as your home progresses. In the lead up to each of the major milestones, our team will organise a site visit for you to meet your supervisor and tour your new home taking shape. Keeping you informed of the progress and involved in the journey is our focus.



unique selections
AND
dream finishes



Haymes
PAINT

CLIPSAL
by Schneider Electric

 **caesarstone**

surfaces
byhynes

LEMAAR

Harvey Norman

Ready to Start Building!

Congratulations - you are on the way to building your dream home!

Client/s Name:	1. _____	Sales Consultant Name:	_____
Client/s Signature:	1. _____	Sales Consultant Signature:	_____
	2. _____	Date:	_____
	2. _____	Sales Manager Name:	_____
Date:	_____	Sales Manager Signature:	_____
		Date:	_____

Tell us about your experience!

We welcome feedback and are focused on always improving to provide an exceptional customer experience.

